

# CORRADO MORA

International Mediator and Dispute Resolution Practitioner  
International Mediation, Negotiation and Conflict Management Skills Trainer  
ADR Consultant

LL.M. (ADR), FCIArb, Avv.

## MEDIATOR PROFILE

### BIOGRAPHICAL DATA

**A:** Lungadige Re Teodorico, 16  
37129, Verona  
Italy

**DoB:** 26/08/1979  
**N:** Italian

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### **International Mediator and Dispute Resolution Practitioner.**

FCI Arb (Fellow of the Chartered Institute of Arbitrators – London)  
CEDR Accredited Mediator (London). CI Arb Accredited Mediator (London).  
Workplace and Employment Mediation Training - London School of Mediation (London).  
Member of several international Panels of Neutrals (ICDR-AAA, New York; WIPO, Geneva; OECD, Paris; CPR, New York; CEDR, London; CAM, Milan; CAS/TAS, Lausanne; CafA, Rotterdam; ADGM-DRHC, Abu Dhabi; AALCO-HKRAC, Hong Kong; IAMC, Hyderabad; MICADR, Karachi; AMCA, Yerevan; among others).  
Consumer Mediator for the Italian Regulatory Authority for Energy, Utilities and Environment (ARERA).  
Member of the International Ombuds Association.

*Appointed to mediate more than 720 international and domestic mediations (civil, commercial and IP disputes) and 180 community mediations.*

*Appointed as mediator and ombudsman for more than 3.900 energy, utilities, telecommunication and consumer disputes.*

### **Mediation, ADR and Negotiation Trainer. ADR Consultant.**

Contract Trainer and Consultant at the UN Organization, New York (UNDP, UNLB, UNFSU), USAID and on several EU Projects on ADR, Peer Mediation and Conflict Management.  
Member of the CI Arb Approved Faculty List. Course Director and Senior Faculty, Chief Assessor, Assessor and Moderator for the CI Arb Mediation Skills Training Course and Assessment/Accreditation.  
Course Director and Senior Faculty for the CI Arb Virtual Mediation Training Course.  
Contract Consultant for the CI Arb.  
Member of the IMI – International Mediation Institute MPPC (Mediation Public Policy Committee).  
Member of the Mediation Advisory Council of AMCA (Arbitration and Mediation Centre of Armenia).  
Academy member of FIDRA – Florence International Dispute Resolution Academy and CAM-Camera Arbitrale di Milano.  
Accredited Mediation Trainer and Assessor (Ministry of Justice, Italy).  
Mediation and Negotiation Skills Trainer for Companies, Law Firms, Professional Associations, Trade Unions and Councils.  
Faculty of Conflict Managers of Tomorrow – University of Trento, School of Law.

*Trained and conducted more than 700 international and domestic Mediation, ADR, Negotiation, Mediation Advocacy Courses and Workshops.*

### **Contract Professor.**

#### **Visiting Professor and Lecturer at Universities.**

#### **Keynote Speaker at international and domestic workshops, conferences and events on Mediation, Negotiation and ADR.**

Contract Professor at the University of Trento – School of Law.  
Visiting Professor and Lecturer at the Universities of Trento, MGIMO Moscow, Alma Mater Studiorum Bologna, Statale di Milano, DHBW, Ravensburg, The American Common Law Centre of Kyev.

Keynote Speaker, Lecturer or Panelist at events organised by (*i.a.*):

- Bar Associations (in Italy, France, Armenia);
- Organisations (ICC, Paris; CPR, New York; FSM-Financial System Mediator of Armenia, Yerevan; CI Arb, London; CMAP, Paris; AMCA, Yerevan; UnionCamere Italia, Rome; more than 50 Chambers of Commerce incl. Paris, Milan, Florence; ConfCommercio, Rome; Scuola Superiore dell'Avvocatura, Rome);

- ELSA - The European Law Students' Association;
- International Law Firms and Companies (SNAM, Pirelli, MagnetiMarelli, etc.)

**Attorney-at-Law.**

Mediation Advocate and Mediation Advocacy Consultant.  
LL.M. (ADR & Mediation); Avv. (Adm. to the Bar, Italy)

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**EDUCATION, PROFESSIONAL QUALIFICATIONS AND SELECTED POST-GRADUATE EDUCATION**

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*Università degli Studi di Siena (2006-2007)*

LL.M. degree in "ADR – Alternative Dispute Resolution Procedures"

*Università degli Studi di Trento, Facoltà di Giurisprudenza (1998-2004)*

"Laurea" (Italian equivalent to Master's and Bachelor's degree) in Law; European and Transnational curriculum.

*International Mediation Accreditations*

CIARB Accredited Mediator (The Chartered Institute of Arbitrators), London (since 2011).

CEDR Accredited Mediator (Centre for Effective Dispute Resolution), London (since 2011).

LONDON SCHOOL OF MEDIATION - Workplace and Employment Mediation Training, London (since 2025).

INTERNATIONAL OMBUDSMAN ASSOCIATION – Foundations Course for Ombudsman (since 2025).

*National (Italian) Mediation Accreditations*

Civil and Commercial Mediation accreditation according to UNIONCAMERE - The Union of Italian Chambers of Commerce's standards (since 2006).

Business Mediation accreditation according to DM 222/2004 (since 2010).

Civil and Commercial Mediation accreditation according to DM 180/2010 (since 2011).

*Ordine degli Avvocati di Verona, Italy (The Bar Association of Verona, Italy)*

Admission and Membership (since 2004).

## LANGUAGES

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Mother tongue Italian.

Fluency in English, Legal English, Spanish.

Good Armenian.

Basic French, Russian.

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## PRESENT POSITION

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International Mediator and Dispute Resolution Practitioner.

Regularly appointed for *ad hoc* and Institutional Mediations, as member of the Panel of Neutrals of the following Institutions:

*AALCO-HKRAC Hong Kong Regional Arbitration Centre*,  
Hong Kong

Member of the Panel of Mediators (since 2025).

*OECD – Organisation for Economic Co-operation and Development*, Paris

Member of the Roster of Mediators for National Contact Points for Responsible Business Conduct (RBC) (since 2025).

*IAMC – International Arbitration and Mediation Center*,  
Hyderabad

Member of the Panel of Mediators – Level 3 Mediator (since 2025).

*The Italian Transport Regulation Authority (ART)*, Turin

Member of the Panel of Neutrals - Ombudsman (since 2025).

*ICDR-AAA – International Center for Dispute Resolution - American Arbitration Association*, New York, Singapore et al.

Member of the Panel of Neutrals (since 2024).

*CAS/TAS – Court of Arbitration for Sport*, Lausanne

Member of the Panel of Mediators (since 2024).

*MICADR – Musaliha International Center for Arbitration and Dispute Resolution*, Karachi, Islamabad

Member of the Panel of Climate Mediators (since 2024).

*AMCA – Arbitration and Mediation Center of Armenia*, Yerevan

Member of the Panel of Neutrals (since 2024). Member of the Mediation Advisory Council (since 2025).

*ADGM – DRHC – Abu Dhabi Global Market - Dispute Resolution Hearing Centre*, Abu Dhabi

Member of the Panel of Neutrals (since 2023).

*CafA – Court of Arbitration for Art, Rotterdam*

Member of the Panel of Neutrals (since 2022).

*CEDR, London*

Member of the Panel of International Neutrals (since 2020).

*WIPO-World Intellectual Property Organization, Geneva*

Member of the Panel of Neutrals (since 2020).

*The Mediation Centre, Dubai*

Member of the Panel of Neutrals (since 2016).

*CPR, New York*

Member of the Panel of Neutrals (since 2013).

*The Italian Regulatory Authority for Energy, Utilities and Environment) (ARERA), member of NEON-National Energy Ombudsmen Network, Rome*

Member of the Panel of Neutrals - Ombudsman (since 2013).

*ECDR, Ljubljana*

Member of the Panel of Neutrals (since 2012).

*OVMF Organismo Veronese di Mediazione Forense, Verona*

Member of the Panel of Neutrals (since 2011).

*CAM – Camera Arbitrale di Milano, Milan*

Member of the Panel of Neutrals (since 2008).

*The Chamber of Commerce of Florence, Florence*

Member of the Panel of Neutrals (since 2008).

*The Chamber of Commerce of Verona, Verona*

Member of the Panel of Neutrals (since 2007).

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International Mediation, Negotiation and Conflict Management Skills Trainer.
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*CIArb – The Chartered Institute of Arbitrators, London*

CIARB Accredited Trainer, Senior Faculty Member, Regional Pathway Leader (since 2018).

Approved Faculty List Member – Mediation (since 2012).

Mediation Skills Training Course Director, Senior Faculty, Chief Assessor, Assessor and Moderator.

Course Director and Senior Faculty for the CIARB Virtual Mediation Course (since 2020).

Consultant (since 2020).

*CEDR – Centre for Effective Dispute Resolution, London*

CEDR Accredited Trainer (since 2013).

CEDR International ADR Trainer's Network member (since 2013).

*Contract and Visiting Professor*

- Contract Professor at the University of Trento, Italy – School of Law, for the “Advanced Course on Negotiation and Mediation”, the “Clinic on ADR” and the “Negotiation and Mediation Training and Coaching” Courses (since 2012).
- Faculty of the “Conflict Managers of Tomorrow” Project at the University of Trento – School of Law (since 2010).
- Contract Trainer at the UN – *United Nations Organization, New York*; UNDP – *United Nations Development Programme, The Gambia*. “Training of ADRS Staff on ADRS Mechanisms in relation to Mediation, Conciliation and Negotiation” (2022).
- Visiting Professor at the Alma Mater Studiorum Bologna (Course on *Mediation and Negotiation*; Course on *International Business Negotiation* 2024-2025)
- Visiting Professor at the DHBW Institute (Ravensburg) on Mediation (2014-2016).
- Contract Trainer at the UN–*United Nations Organization, New York*; UNLB – *United Nations Logistics Base, Brindisi*. Negotiation Skills Training for UNFSU-United Nations Field Staff Union Members (“*Negotiation Skills for Union Representatives*”) (2014).
- Academy member of FIDRA – *Florence International Dispute Resolution Academy* and CAM – *Camera Arbitrale di Milano* (since 2012).
- Accredited Trainer and Assessor (Ministry of Justice, Italy, since 2010), delivering *ah hoc* training or in collaboration with high-level National Mediation Training Providers. Training for Professionals and ADR/Negotiation specialists, Companies, Trade Unions for Workers and Entrepreneurs, Bar and Professional Associations, Banking and Financial Institutions, Public and Private Entities and Institutions on Mediation, Negotiation, ADR, Arbitration, Conflict Management, Mediation Advocacy. More than 620 Training Courses (Mediation Skills, Advanced Skills, Negotiation Skills, Conflict Management Skills, Problem Solving in Conflict Skills) (*updated: 19/9/2024*).
- Lecturer at the Università Statale di Milano - School of Law (LL.M. on *Sustainable Development*, 2018); Fondazione Forense Ferrarese – Scuola Forense di Ferrara (“ADR, Mediation and Arbitration”, since 2013); Fondazione Veronese di Studi Giuridici – Scuola Forense of the Bar Association of Verona (“Civil and Commercial Mediation”, since 2012); DHBW, Ravensburg (“Mediation in a Global Village – Marketplace for International Negotiation and Mediation”, 2011).
- Keynote Speaker and Panelist at conferences on Mediation, Negotiation, Dispute Resolution. Events organised by Universities (Trento, MGIMO Moscow, Statale di Milano), Bar Associations (Milan, Verona, Pavia, Padua, Catania, Bergamo), Organisations (ICC-The International Chamber of Commerce, Paris; CPR-International Institute for Conflict Prevention & Resolution; FSM-The Financial System Mediator of Armenia; CIArb-The Chartered Institute of Arbitrators; CMAP – Centre de Médiation at d’Arbitrage, Paris; AMCA-Arbitration and Mediation Center of Armenia, Yerevan; UnionCamere Italia, Rome; The Chambers of Commerce of Paris, Milan, Florence, *i.a.* ; ConfCommercio, Rome; Scuola Superiore dell’Avvocatura, Rome) ; Press Association of Tuscany; ELSA-The European Law Students’ Association; The American Common Law Centre of Kyev-Mediation and Negotiation Club); Law Firms (NCTM, Milan, Rome, Verona, London).
- Senior Faculty, Course Director, Trainer for Trainers, Chief Assessor, Assessor, and Moderator for mediation, negotiation, mediation advocacy, and conflict management courses in Armenia, Bahamas, France, Gambia, Germany, Italy, Ireland, Kenya, Lithuania, Malaysia, Nigeria, Pakistan, Poland, Singapore, Spain, Sri Lanka, Turkey, Ukraine, UAE, UK, Zambia, plus online.

## SELECTED PROFESSIONAL EXPERIENCE BEFORE PRESENT POSITION

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*The Italian Regulatory Authority for Telecommunications (Co.Re.Com.), Lombardy Region, Milan*

Member of the Panel of Neutrals (2017-2022, term concluded). Ombudsman.

*Azienda Ospedaliera di Padova (Hospital of Padua, Italy) – Mediation Commission*

President (2010-2013, term concluded). Ombudsman.

*The National and International Arbitration and Mediation Chamber of Grosseto, Italy*

Member of the Panel of Neutrals (2008 – 2011).

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## MEMBERSHIP IN PROFESSIONAL BODIES

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*CIArb-The Chartered Institute of Arbitrators, London*

FCIArb (Fellow Member) (Mediation) (since 2011).

Former Member (Mandate) of the Education and Membership Committee and of the Mediation Working Group of the CIArb, London.

*Bar Association of Verona, Verona*

Member; Attorney-at-Law (since 2004).

*IMI – International Mediation Institute, The Hague*

MPPC (Mediation Public Policy Committee) Member (since 2025).

*IOA – International Ombuds Association, Seattle*

Member (since 2025).

Professional Development Committee (PDC) Member.

European Ombuds & Mediator Group Member.

IOA Regional Advancement Communities for Europe Group Member.

*AMCA – Arbitration and Mediation Center of Armenia, Yerevan*

Mediation Advisory Council Member

*The Mediation Hub - MENA, Dubai*

Member (since 2025).

Former Member (Age) of:

AAA-ICDR Young & International; ArbAut - YAAP; LCIA Young International Arbitration Group – YIAG; ASA -40; ICC Young Arbitrators Forum.

## MAIN AREAS OF DISPUTE RESOLUTION

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Cross-border, complex and multi-party disputes.  
Intellectual Property / IT disputes.  
Civil, Commercial and Business disputes.  
Workplace disputes (Workplace Mediation | Ombudsman).  
Sport disputes.  
Climate and Energy Transition disputes.

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## MAIN PUBLICATIONS

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*Training Mediation and Negotiation Skills – Skills and Role-Playings.* Various Authors. Curated by Prof. Silvana Dalla Bonta'; edited by Università degli Studi di Trento. 2022.

*Le Parti in Mediazione: Strumenti e Tecniche. Dall'esperienza pratica alla costruzione di un metodo.* Various Authors. Curated by Prof. Silvana Dalla Bonta'; edited by Università degli Studi di Trento. 2020.

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## SELECTED PROFESSIONAL TRAINING IN MEDIATION

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*Università degli Studi di Siena* (2006-2007)

LL.M. degree in "ADR – Alternative Dispute Resolution Procedures"

*IOA – International Ombudsman Association* (USA)  
Foundations Course for Ombudsman (2025).

*London School of Mediation* (UK).  
Workplace and Employment Mediation Training (2025).

*CEDR – Centre for Effective Dispute Resolution*, London (UK).

International ADR Trainer's Network Training, London (UK) (2013).

Train the Trainer Programme – Florence (IT).

Master Skills Mediator Training Project (2012).

Mediator Skills Training, London (UK) (2011)  
(Accreditation)

*CI Arb – The Chartered Institute of Arbitrators*, London (UK).



Mediator Skills Training, London (UK) (2011) (Accreditation)	WIPO – OMPI World Intellectual Property Organization, Geneva (CH).
<i>King's College – School of Law</i> , London (UK).	"WIPO Mediation Workshop" (2009).
<i>Consiglio Nazionale Forense</i> , Roma, Italy.	"WIPO Arbitration Workshop" (2008).
"Arbitration, Mediation and Conciliation in Civil and Commercial Matters – International and European Perspectives" (2010).	"WIPO Advanced Course - Arbitration and Mediation Procedures" (2008).
	"WIPO General Course on Intellectual Property" (2008).
	"WIPO Summer School on Intellectual Property" (2008).
<i>FIGC Federazione Italiana Gioco Calcio – CSEN Centro Sportivo Educativo Nazionale</i> .	<i>Università Bocconi</i> , Milano.
Master degree in Sports Law and Dispute Resolution (2010).	<i>Università degli Studi di Trento</i> .
	<i>Scuola Superiore Sant'Anna</i> , Pisa.
<i>ERA – Academy of European Law</i> , Trier (DE).	"TIPSA - Transatlantic Intellectual Property Summer Academy" (2009).
"Summer Course on European Intellectual Property Law" (2009).	<i>CAM – The Chamber of National and International Arbitration and Mediation of Milan</i> .
"Practical Issues of Cross-border Mediation" (2009).	"Advanced Course on Negotiation" (2008).
<i>University of Cologne, Center for Transnational Law (CENTRAL)</i> , Koeln (DE).	<i>UNIONCAMERE Italy and the Chamber of Commerce of Verona</i> .
"4th Cologne Summer Academy on Business Negotiation and Mediation" (2009).	"Advanced Course for Accredited Mediators" (2008).
	"Civil and Commercial Mediation Skills Training- UNIONCAMERE" (2006).